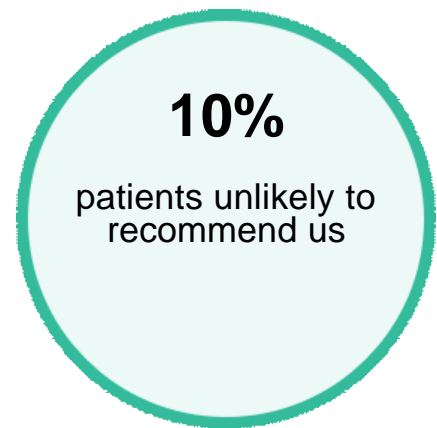
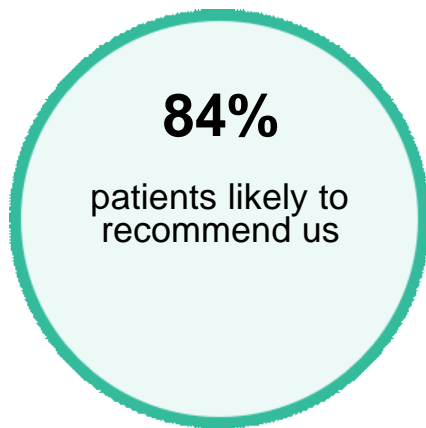


Littledown Surgery

Patient Feedback

May 2016

19 patients left us feedback.



(6% didn't answer or gave a neutral response)

Spread of Responses

Online	0	
Paper	0	
App	19	█

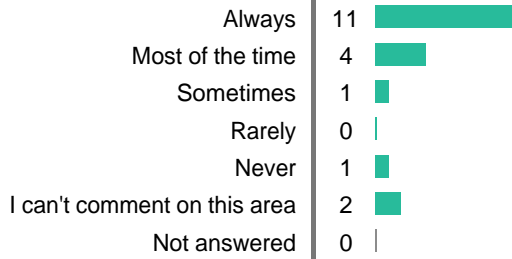
How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely likely	12	█
Likely	4	█
Neither likely nor unlikely	0	
Unlikely	0	
Extremely unlikely	2	█
Don't know	1	█
Not answered	0	

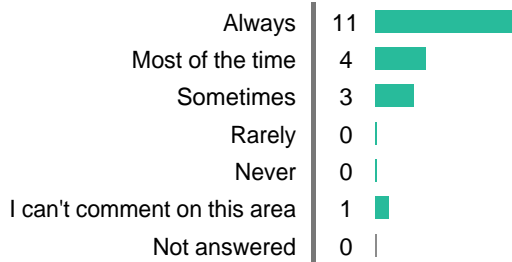
Can you tell us why you gave that response?

Very nice surgery
Great staff and doctors
V efficient
Because this is a great surgery
Over 1 hour late
Very efficient and caring

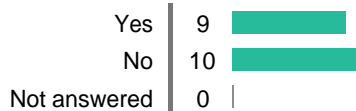
Do you feel you are treated with respect and dignity by practice staff?



Are the practice staff friendly?



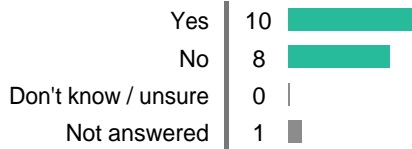
Are you aware of the late Monday evening surgery 6.30 - 8.20pm?



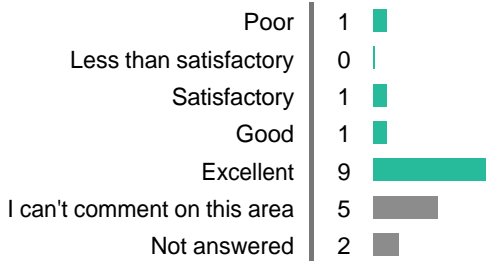
Are you satisfied with our telephone system?



Would you rather wait in a 'queue' if the telephone line is busy when you ring the surgery?



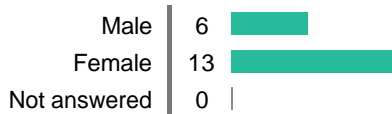
If you have used the triage service, where a doctor calls you back to discuss your problem, what did you think of it?



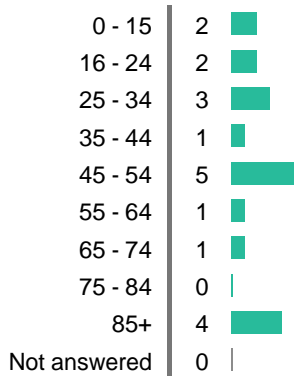
Any further comments you would like to make about the surgery?

Like the new surgery v professional
Don't like the cold decor

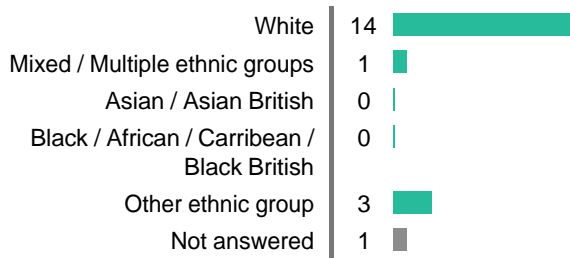
What is your gender?



What age are you?



What is your ethnic group?



Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (include any issues/problems related to old age)

