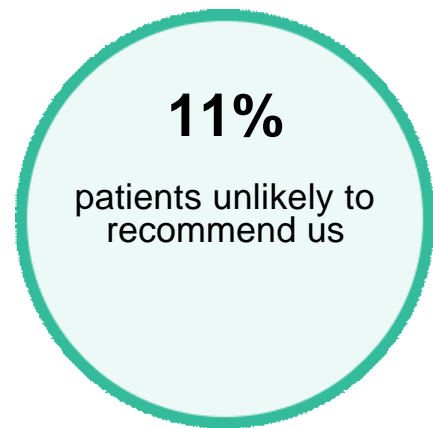
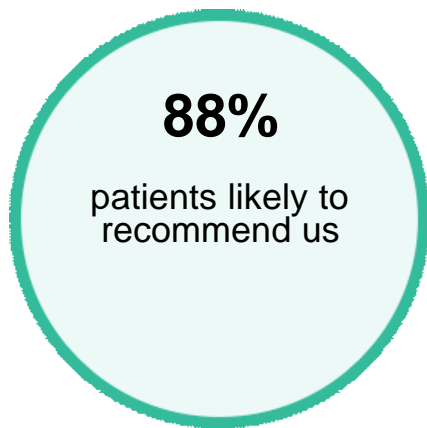


Littledown Surgery

Patient Feedback

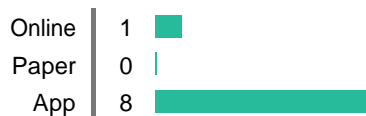
January 2016

9 patients left us feedback.

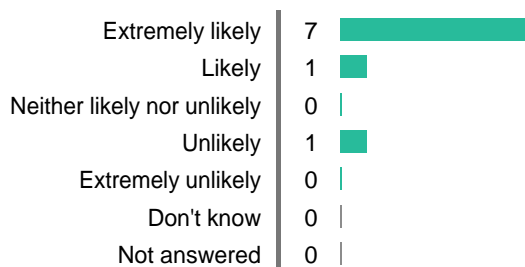


(1% didn't answer or gave a neutral response)

Spread of Responses



How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



Can you tell us why you gave that response?

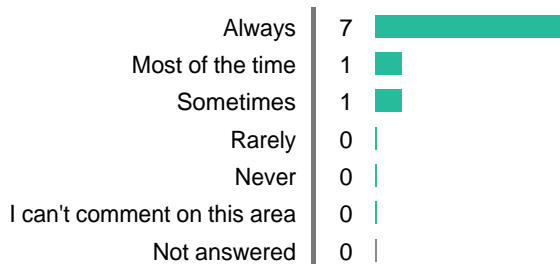
Great service great staff fast response best doctors

Friendly staff. Appointment is given when required

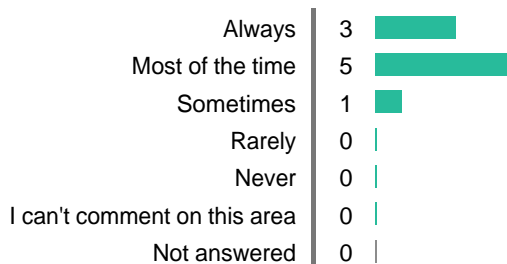
Many years of excellent care

We greatly appreciate the level of care and attention we receive. Dr Rogers always gives enough time to listen carefully to our concerns and symptoms. Her kindness makes you feel better as soon as you see her.t

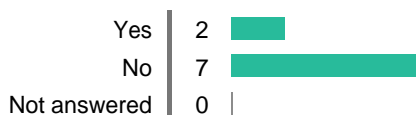
Do you feel you are treated with respect and dignity by practice staff?



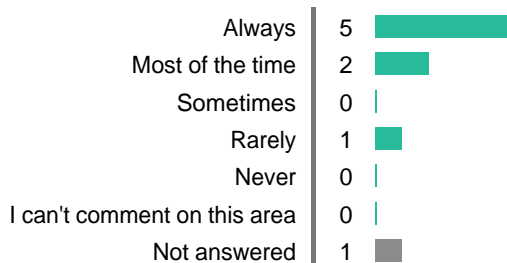
Are the practice staff friendly?



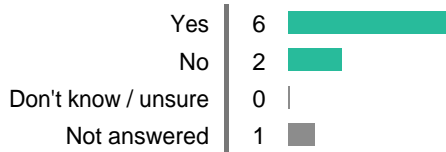
Are you aware of the late Monday evening surgery 6.30 - 8.20pm?



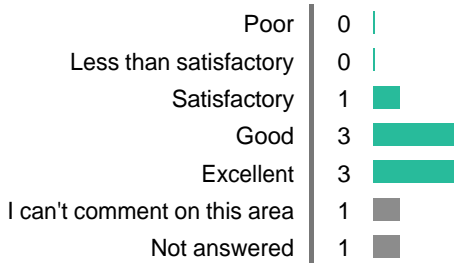
Are you satisfied with our telephone system?



Would you rather wait in a 'queue' if the telephone line is busy when you ring the surgery?



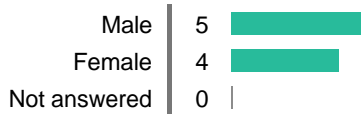
If you have used the triage service, where a doctor calls you back to discuss your problem, what did you think of it?



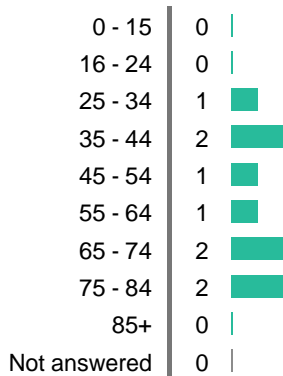
Any further comments you would like to make about the surgery?

A rare user of the services BUT excellent service in both booking procedure and good Dr/patient relationship

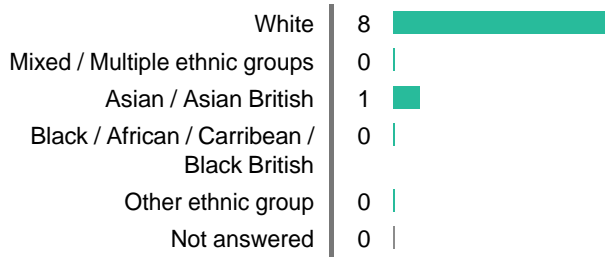
What is your gender?



What age are you?



What is your ethnic group?



Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (include any issues/problems related to old age)

