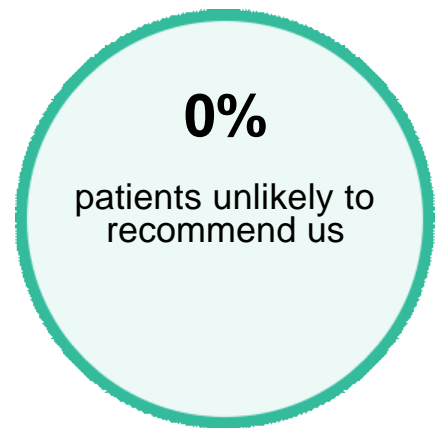
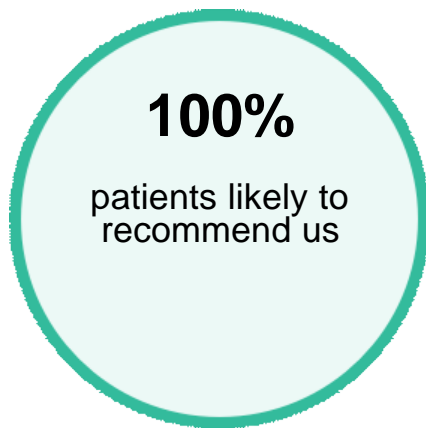


Littledown Surgery

Patient Feedback

April 2015

8 patients left us feedback.



(0% didn't answer or gave a neutral response)

Spread of Responses

Online	0	
Paper	0	
App	8	█

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

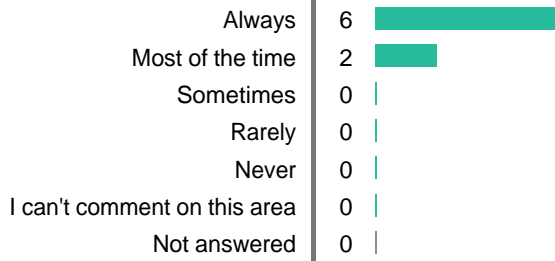
Extremely likely	7	█
Likely	1	█
Neither likely nor unlikely	0	
Unlikely	0	
Extremely unlikely	0	
Don't know	0	
Not answered	0	

Can you tell us why you gave that response?

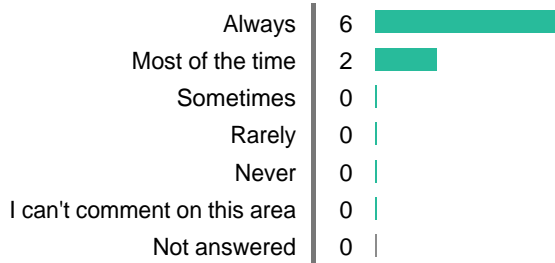
Always get the time needed to discuss problems.

Everyone always very attentive

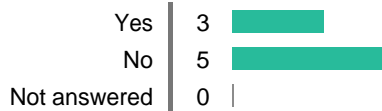
Do you feel you are treated with respect and dignity by practice staff?



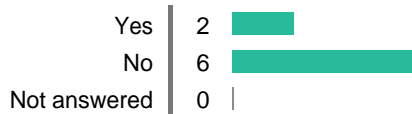
Are the practice staff friendly?



Are you aware of the late Monday evening surgery 6.30 - 8.20pm?



Have you used NHS 111 in the last few months?

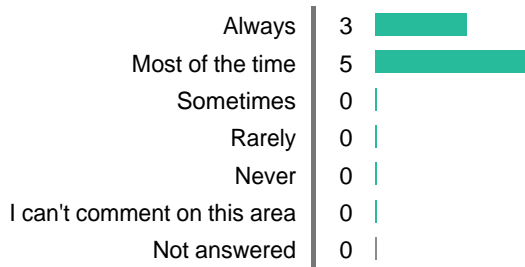


What did you think of the NHS 111 phone service or the out of hours medical service you received?



Would you like to make any comments about the NHS 111 or Out of Hours GP care you have received?

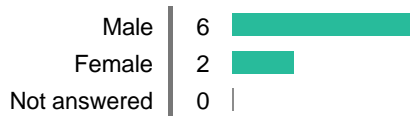
If you ask the doctor or nurse for information do you get the information you need?



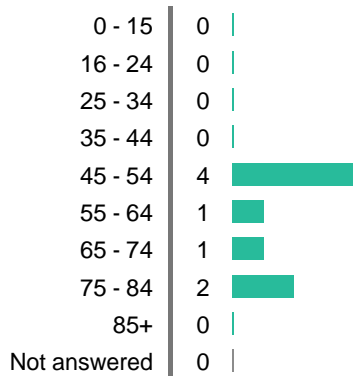
Any other comments about the surgery you would like to make?

Perfect reception staff today really nice
Perfect reception staff today really nice

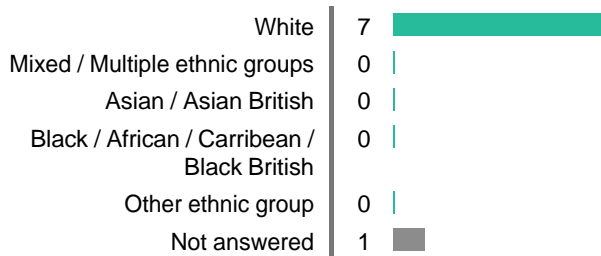
What is your gender?



What age are you?



What is your ethnic group?



Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (include any issues/problems related to old age)

