

Our Registration Area

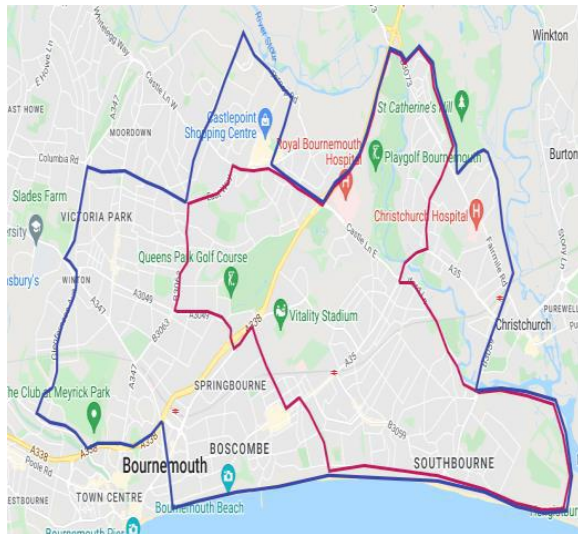
New patients living within the red section of the map are welcome to join the practice. Existing registered patients who move out of the red area and move into the blue section can continue to stay registered here.

We cannot make any exceptions on this.

Visit our webpage for more details.

www.littledownsurgery.co.uk/new-patients/

Please always ensure that we have your most recent contact details.



Useful Information

Please be aware we don't accept prescription requests over the telephone or by email. Please order your repeat medication via the NHS app, online services or from your usual pharmacy.

Visit our webpage for more details.

www.littledownsurgery.co.uk/prescriptions/

Please allow 72 working hours for prescriptions requests to be actioned.

We are currently operating an on-day appointment telephone triage system. Please phone at 8.30am for a morning telephone call or 2pm for an afternoon telephone call. Our phone lines can be extremely busy at times. Please be patient and understanding with our reception team.

Please call the Surgery after 3pm for blood test results, x-ray/scan results and microbiology results.

We are part of the Bournemouth East Collaborative Primary Care Network, visit our webpage for the additional services offered.

LITTLEDOWN SURGERY



Harewood Crescent

Littledown

Bournemouth

BH7 7BU



1202 309 500



littledown.rec@dorsetgp.nhs.uk



About Us

Littledown Surgery is a caring, local general practice that prides itself on the personalised care we offer. The surgery has four female doctors. We currently have just over 6000 registered patients.

Our Services

-  Telephone Triage Appointments
-  Face to Face GP Consultations
-  eConsultations
-  Diabetic Clinic
-  Asthma/COPD Clinic
-  Hypertension Clinic
-  Coronary Heart Disease Clinic
-  Baby and Child Immunisations
-  In-House Midwife Service
-  Cervical Screening
-  Blood Tests
-  Cryotherapy
-  In-House MSK Services

Our GPs

Dr Berni Rogers (f)	Partner
Dr Shelley Carter (f)	Partner
Dr Katie Evans (f)	Salaried GP
Dr Kate Smeaton (f)	Salaried GP

Our Practice Staff

Fiona Francis	Practice Manager
Julie Hall	Deputy Practice Mgr
Hazel Mitchell	Medical Secretary
Sister Roz Gilbert	Practice Nurse
Sister Mandy Foster	Practice Nurse
Justing Evans	Advanced Nurse Assistant

We have a team of 7 receptionists who are your first point of contact, they ease the flow of patients for the Doctors and Nurses and keep the practice running smoothly.

When calling us for medical attention the receptionist may ask you for a few details. All reception team are fully trained and ask for these details in order to help you in the most appropriate way.

Our Opening Times

Monday:	8.30 – 20.30
Tuesday:	8.30 – 18.30
Wednesday:	8.30 – 18.30
Thursday:	8.30 – 18.30
Friday:	8.30 – 18.30
Saturday:	Closed
Sunday:	Closed
Bank Holidays:	Closed

Refer to our webpage for additional. Surgery closures for staff training.

www.littledownsurgery.co.uk

Please phone 111 when we are closed, they will assist with all medical queries. If you have a life-threatening medical emergency phone **999** immediately.

Injured or unwell? Use the right service 

 Self-care • Grazed knees • Sore throat • Coughs & colds Visit nhs.uk for self-care advice	 Pharmacy • Headaches • Upset stomach • Aches & pains • Bites & stings	 NHS 111 Visit 111.nhs.uk or call 111 for advice and support 24 hours a day 7 days a week	 GP Call your GP for symptoms that won't go away	 Minor Injury Unit Urgent but not life-threatening • sprains • fractures • burns	 999 A&E • Unconscious • Breathing difficulties • Stroke • Heart attack • Heavy bleeding • Severe burns
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#ChooseWell