Littledown Surgery

Patient Feedback

March 2022

45 patients left us feedback

98%

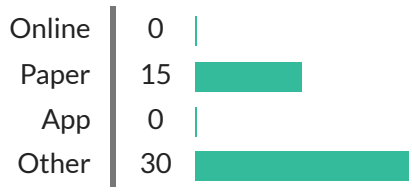
patients likely to recommend us

2%

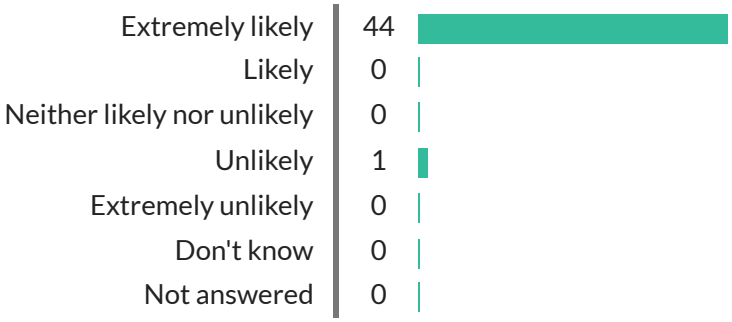
patients unlikely to recommend us

(0% didn't answer or gave a neutral response)

Spread of responses



How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



Can you tell us why you gave that response?

"It took 2 days of phoning to manage to make an appointment. When we got to speak to the Doctor all was sorted. "

Littledown Surgery always so helpful and very customer friendly. Their response to answer the phone is extremely impressive. Thank you Littledown Surgery

The surgery gets better all the time no matter how many patients they have to see , as far as I?m concerned I?m well looked after in all departments , thank you ,

A prompt, efficient appointment with cheerful staff

Appt was on time and doctor was able to answer all my concerns and I didn?t feel rushed at all!

A professional , considered consultation in a calm, supportive healing environment

Yes, I don't give up my blood easy for blood tests and the Nurse makes me feel comfortable and as much as ease as is possible, even having a little laugh

Dr Torquati is always on the ball

The appointment was on time & the staff are always very pleasant

"Appointment on time very quick and efficient. Friendly professional nurses. Excellent "

Prompt and quick blood test

The lovely nurse who took my blood this morning was amazing as usual. She is friendly, professional and very skilled. Thank you.

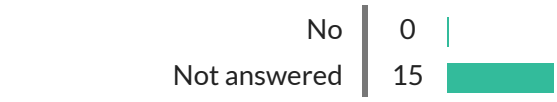
"On time done and sorted in quick time as usual. "

Great GP'S, Nurses and receptionists

"Really good, on time and friendly - very easy. The couple of times I have need to call them they have seen me straight away."

Are you aware of the late Monday evening surgery 6.30 - 8.20pm?





Are you satisfied with our telephone system?

